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ENGAGEMENT IN PRACTICES – WHAT ARE THE POSSIBILITIES AND THE PAYOFFS FOR MANAGERS, FOR PRACTICES AND FOR PATIENTS? – 27 JUNE 2012

participation and engagement in primary care web resources

The links below are all live. Just Ctrl+click on them to open the documents on your screen. These are all public domain, so feel free to save and use them as needed but please credit the source.

CLAHRC's guidance, 2010, on patient and public involvement has lots of practical advice that applies across all healthcare settings in terms of how to get the logistics of involvement and engagement right

www.clahrc-northwestlondon.nihr.ac.uk/inc/files/documents/ppi-resources/clahrc_ppi_guidance_v1_0.pdf

Smart Guides to Engagement (Dept of Health/NHS Networks, 2012)

www.networks.nhs.uk/nhs-networks/smart-guides/

Brief guides from subject experts providing straightforward advice on all aspects of patient and public engagement and “get smarter” further reading.

[Building public support for change](#)

[Using social media to engage, listen and learn](#)

[Working with local authority scrutiny](#)

[Community development – improving population health](#)

[Listening, learning and responding](#)

[Practices and patient engagement](#)

[Engagement for commissioning success](#)

[Working with LINKs and local HealthWatch](#)

[Working with lay members and patient representatives](#)

[Get smart about engagement](#) - series introduction

Patient Participation in Primary Care

www.publicinvolvement.org.uk/position-papers/

A series of five linked articles commissioned from MAC Partnership by *Primary Health Care* journal in 2010 covering good engagement in primary care and particularly relevant to GP practices.

[Why bother about user engagement in primary health care?](#)

[Getting ready for patient participation](#)

Counting up patient participation
Get off on the right foot with your patient participation group
Patient and public participation can liberate the NHS

For Your Health's Sake Get Involved – Join the Patients' Group
Podcast 2012 by Balham Park Surgery Patients Liaison Group
www.youtube.com/watch?v=RbaIGQopzwl&feature=youtu.be

A Patient Participation Case History from Primary Care
Commissioned from MAC Partnership by Department of Health, 2008
www.mooreadamsoncraig.co.uk/wp/wp-content/uploads/2009/11/REPORT-AS-SENT-TO-DOH-310308.pdf

Patient Leaders: empowering a new generation of health leaders
David Gilbert and Mark Doughty describe the work of the new Centre for Patient Leadership and what the role of patient leaders who can make a difference will be, 2012
www.inhealthassociates.co.uk/uploads/documents/Poster%20Text%20Full%20Version4PDF.pdf